

EXPANDING EXCELLENCE

ANNUAL REPORT 2021



FROM THE PRESIDENT AND CEO

Throughout fiscal year 2021, Evangelical Community Hospital had opportunity after opportunity to expand on our commitment to excellence—opening new spaces, overcoming unprecedented challenges, achieving national recognition, and paving the way for an even stronger tomorrow.

We completed and operationalized both phases of our Patient Room Improvement, Modernization, and Enhancement, or PRIME, project.

Phase One of PRIME, which opened in October 2020, featured a four-story expansion with larger, single-patient rooms and private bathrooms. Private rooms offer better infection control for patients, afford patients a better opportunity to rest and recover, and allow for more confidential communication among the provider, patient, and his or her family members.

The second phase of the project welcomed patients in June 2021 and showcased a completely renovated Critical Care Unit. The new unit contains additional rooms with negative pressure—an important infection control system that regulates the flow of air in and out of a patient care area. It also features more square footage in each room to accommodate the additional staff and equipment associated with caring for our sickest patients and on-unit spaces for critical care personnel, such as our intensivists and respiratory therapists.

The continuously evolving COVID-19 situation dominated news cycles over the course of the fiscal year, and it continued to challenge the Hospital.

A late winter surge following the holiday season pushed us to our limits. At one point, the Hospital was treating nearly 70 patients for the virus. While that total may not have been the highest in the state, the percentage of COVID-19-positive patients to our overall bed capacity put us on the front lines of the surge response. Nursing, Administration, and Plant Engineering worked in unison to carve out new negative pressure rooms and co-locate COVID-19 patients to ensure

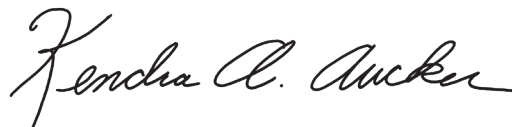
we remained capable of caring for those with the virus and those with unrelated health issues. It is only through our unwavering commitment to the community that we managed to push through this time.

Amid the darkest days of the surge, a new hope was born—the vaccines. Evangelical seized the opportunity to work with the state's Department of Health in vaccinating first healthcare workers, then front-line workers, and then an ever-widening sphere of the general public.

As the surge subsided, we turned our eyes to re-opening services and preparing for the future. Chief among our aims for fiscal year 2022 is the beginning of implementation of an integrated electronic health record (EHR). The new EHR will result in more efficient workflows for staff and improved sharing of information as patients in the region move between healthcare providers.

Finally, in April 2021, we learned we succeeded in achieving a five-star overall quality ranking from the Centers for Medicare and Medicaid Services (CMS). CMS uses the rankings to quickly and easily inform the public on how a hospital is performing on a series of important quality and safety measures. We are one of only 22 healthcare facilities in Pennsylvania to earn the distinction and the only one in the Central Susquehanna Valley Region.

For some, this may appear to be an extraordinary fiscal year. But for those of us associated with Evangelical, these achievements, expansions, and triumphs are simply reflections of the commitment to excellence we carry with us each and every day.



President and CEO



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THE REGION'S ONLY CMS 5-STAR HOSPITAL

Sometimes the best indication of a job well done is validation from independent sources.

In April 2021, Evangelical received affirmation of its caregiving abilities when it received five out of five stars for overall quality from the Centers for Medicare and Medicaid Services (CMS) in the release of its Overall Hospital Quality Star Ratings. The scores awarded reflect data from 2017-2019.

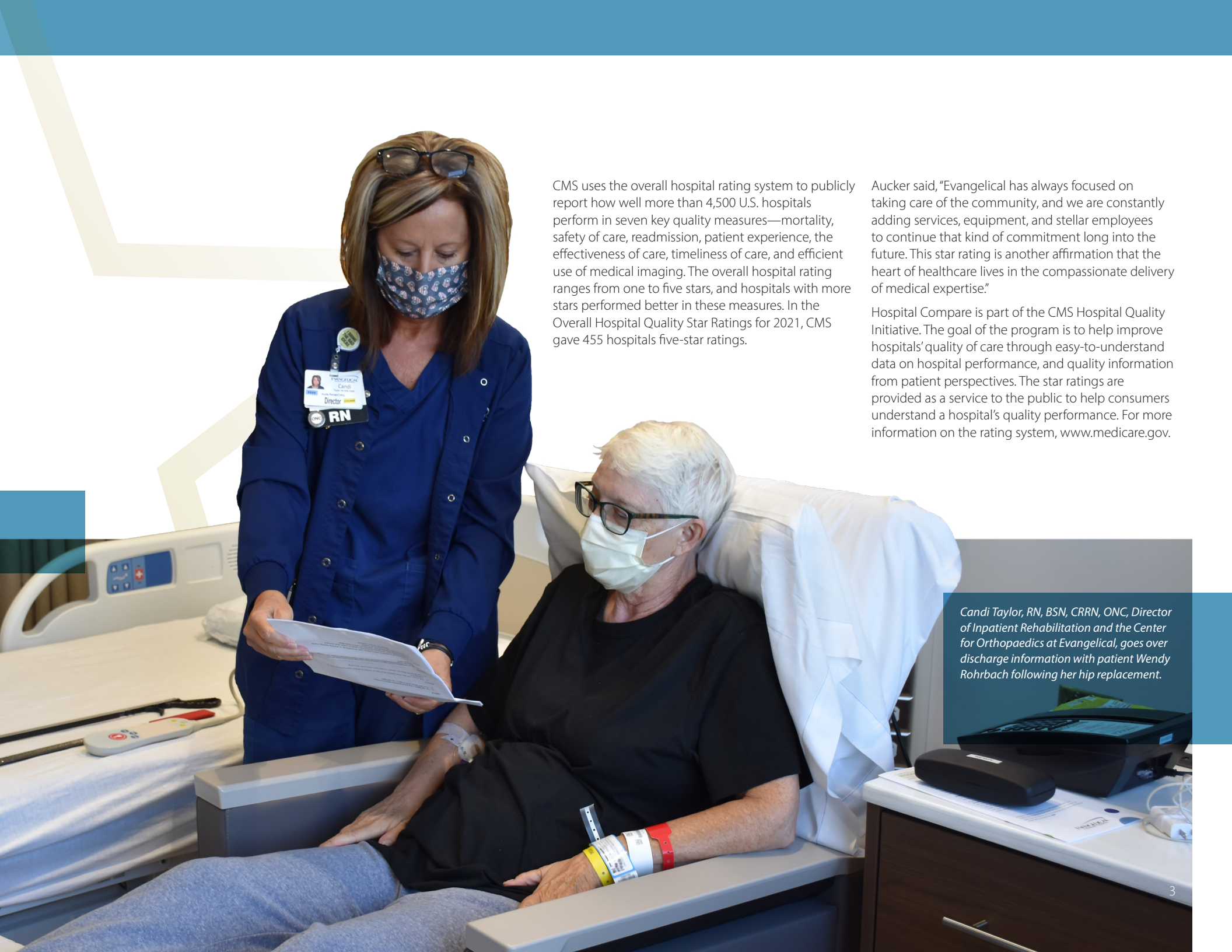
Evangelical is the only five-star CMS Hospital in the Central Susquehanna Valley Region.

Fewer than 14 percent of all healthcare providers in the country earned five stars, according to CMS. Only 22 facilities in Pennsylvania can claim this distinction.

"It is an honor to be recognized by CMS for what our staff devote themselves to every single day," said Kendra Aucker, President and CEO. "The recognition is all about commitment to care and what our patients need. The individuals who make up this Hospital clearly dedicate themselves to the medical needs of our patients but exceed that by also making sure they feel like family when they are here."

This star rating is another affirmation that the heart of healthcare lives in the compassionate delivery of medical expertise.

– Kendra Aucker
President and CEO



CMS uses the overall hospital rating system to publicly report how well more than 4,500 U.S. hospitals perform in seven key quality measures—mortality, safety of care, readmission, patient experience, the effectiveness of care, timeliness of care, and efficient use of medical imaging. The overall hospital rating ranges from one to five stars, and hospitals with more stars performed better in these measures. In the Overall Hospital Quality Star Ratings for 2021, CMS gave 455 hospitals five-star ratings.

Aucker said, “Evangelical has always focused on taking care of the community, and we are constantly adding services, equipment, and stellar employees to continue that kind of commitment long into the future. This star rating is another affirmation that the heart of healthcare lives in the compassionate delivery of medical expertise.”

Hospital Compare is part of the CMS Hospital Quality Initiative. The goal of the program is to help improve hospitals’ quality of care through easy-to-understand data on hospital performance, and quality information from patient perspectives. The star ratings are provided as a service to the public to help consumers understand a hospital’s quality performance. For more information on the rating system, www.medicare.gov.

Candi Taylor, RN, BSN, CRRN, ONC, Director of Inpatient Rehabilitation and the Center for Orthopaedics at Evangelical, goes over discharge information with patient Wendy Rohrbach following her hip replacement.



PRIME

From the grand unveiling in the spring of 2018 until final completion in June 2021, the Patient Room Improvement, Modernization, and Enhancement (PRIME) project has been nothing short of astonishing. The project—the largest in the Hospital’s history—occurred in two phases, with a 112,000-square-foot, four-story expansion and renovation of 20,000 square feet of existing space.

From the onset, PRIME aimed at providing high-quality care in a physical environment that facilitates healing and matches the skilled and compassionate care for which Evangelical is well known.

“The PRIME project represents a significant step toward ensuring we are the Hospital this community deserves,” said Kendra Aucker, President and CEO.

PHASE ONE

Phase One focused on creating larger, single-patient rooms with their own private baths in the new addition. Private rooms bring the benefit of better infection control for patients, afford patients a better opportunity to rest and recover, and allow for more confidential communication among the provider, patient, and his or her family members.

After a minimal two-month delay from the originally planned unveiling due to COVID-19, Phase One opened to patients in October 2020. Patients admitted to the Hospital now find themselves in quiet spaces with expanded views of the outside, are surrounded by modern equipment and furnishings, and enjoy time with family who have comfortable spaces to visit their loved ones.

“The years of planning and working with our employees on what they wanted to see in the rooms where they care for patients was well worth the time and effort,” said Stacie Gaul, Associate Vice President of Support Services and Capital Planning. “The end result is not only a beautiful façade but an efficient healthcare delivery system inside where patients are more comfortable during their stay.”



Employees tour the new spaces of PRIME during open houses scheduled specifically for staff.

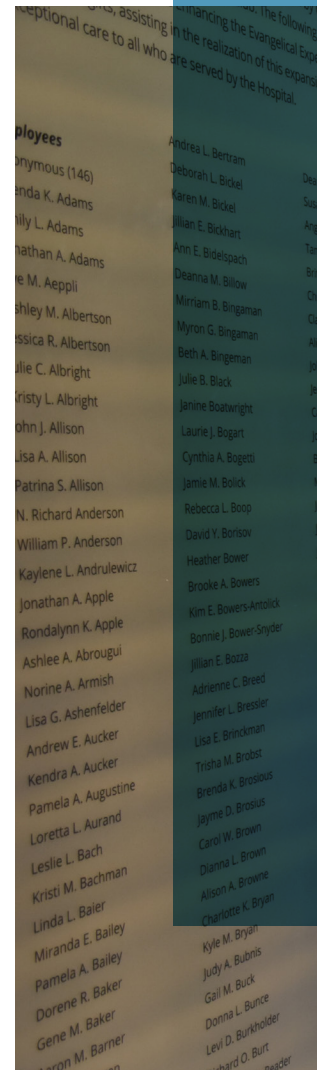


PHASE TWO

Phase Two of the project began as Phase One ended. This phase focused on the renovation of the former orthopaedics unit into a 12-bed critical care wing. It is strategically connected to the intermediate care unit in the new building. This allows for efficient movement of patients between the two units, which have a shared-staff concept, as the individuals needing care either improve or deteriorate.

“We learned from the pandemic as it was happening what we needed most from an infection control standpoint as we cared for some of the sickest patients we’ve ever seen,” said Doyle Ashburn, DO, Intensivist. “The result is a unit that includes spaces that facilitate private discussions between the medical team and family and that allows our respiratory therapists to be on unit to address rapidly changing needs of the most critical patients.”

Of the 12 critical care rooms, 10 are negative pressure airborne isolation rooms, two are Americans with Disabilities Act (ADA) approved rooms (with in-ceiling lifts), and one is a patient of size (bariatric) room (with in-ceiling lift).



BUILT FOR THE COMMUNITY, BY THE COMMUNITY

PRIME was made possible by unwavering support of members of the Evangelical family of employees, volunteers, providers, and leadership. At project end, 100 percent of all management and executive leadership as well as members of the Board, plus 44 percent of the Hospital's staff committed to financially supporting the effort.

The Enhancing the Evangelical Experience Capital Campaign by fiscal year-end raised \$11.3 million through signature, planned, annual, special, and business gifts made possible by the dedicated commitment of the campaign council (See page 23 for

full listing). This included special naming opportunities that now live as legacies of giving in the new building as names of honorees and families are displayed in the areas they've chosen to support.

"We are forever grateful to the individuals and businesses who rallied behind this effort to expand our patient care abilities and to take our beloved community Hospital to the next level in healthcare to serve many future generations," said Aucker.

"The pandemic reinforced how greatly a Hospital like ours is needed in this area, and we continue to meet our mission of caring head-on."



Employees view the HERO wall displaying the names of employees and volunteers who chose to financially support the PRIME project and the future of healthcare at Evangelical.

PRIME CONSTRUCTION TIMELINE



March 2018
Project is announced.

June 2018
Staff members, providers, patient advocates, Board members, and leaders are invited to take tours of mocked-up patient rooms and bathrooms to get a real feel of how the rooms would function once completed and weigh in on optional design preferences.

Fall 2018
Construction begins, including pouring of concrete foundations.

September 2018
Enhancing the Evangelical Experience Capital Campaign supporting the project begins.

August 2018
Groundbreaking begins.

April 2019
Large cranes begin erecting the steel framework for what would be the new building.

June 2019
A topping out ceremony is held as the final steel beam of the building's exterior skeleton is placed. The last beam carried with it the signatures of employees and volunteers who financially supported the project.



Spring 2020

Interior begins taking shape as building construction continues.



June 2021

Critical Care Unit is completed and occupied.

September 2020

Building is completed and a dedication ceremony is held.

October 2020

New patient rooms are occupied, and Phase Two begins constructing the new Critical Care Unit.

2020

2021

2022

PRIME: WHAT'S INSIDE

A two-story lobby greets all visitors at the new main entrance of the Hospital.

Just inside is a state-of-the-art conference room, guest services, concierge desk, café, and gift shop.



First-floor medical services include Pre-Admission Testing and the Infusion Center.



The second floor is a 24-bed Intermediate Care Unit (formerly called step-down) and connection to the Phase Two renovation of existing space for a 12-bed Critical Care Unit (formerly known as intensive care unit), along with their associated support spaces.

The third floor houses a 28-bed medical and surgical unit.

The fourth floor hosts a new 24-bed orthopaedic unit, rehabilitation gym, and support spaces.

COVID-19

THE UNIMAGINABLE

No one could have imagined a modern-day pandemic like COVID-19 would hit not only the Hospital but the country and the globe. When the pandemic was declared in March 2020, Evangelical was prepared the best it could be with so many unknowns still in place. The staff response was one of commitment and determination.

Long hours were made more tolerable through the great support shown by the community as messages and gifts rolled in, thanking all staff for the above-and-beyond extras they were doing to care for the sick.

“COVID-19 tested everyone at the Hospital—every position,” said Kendra Aucker, President and CEO. “People were being asked to flex positions and job duties, to put on extra equipment and gear, to pay attention to extra sanitization, to work from home or to be furloughed, to give of themselves at work in ways they never had before. It was challenging on every level—professional, emotional, mental, physical—and our staff excelled.”

THEN CAME THE SURGE

By summer 2020, the number of COVID-19 positive cases had peaked and leveled out. Administration and staff began to feel a relief in the pressure of the first months of the pandemic and seeing some of the sickest patients they had ever seen. The relief would not last as fall hit and cases rose to unprecedented levels. At one point the Hospital had as many as 68 COVID-19-positive patients under care at once.



Jessica Dreese, RN, stands outside of a COVID-19 patient treatment room in the Emergency Department in her personal protective equipment.

"While as a Hospital we may not have cared for the largest number of COVID-19 patients, during the surge, we were the Hospital that had the largest percentage of its patients sick with COVID-19 at one time," said Aucker.

Staff again rose to the challenge. Hospital space was evaluated and shifted to COVID-19 and non-COVID-19 care areas. Staffing was split to cover multiple Critical Care and Intermediate

Care units. Negative pressure rooms were created along with new treatment departments specific to COVID-19, including an outpatient infusion center that delivered an emergency authorization treatment for high-risk patients who tested positive to keep them from escalating in illness—something being done by only a handful of hospitals throughout Pennsylvania.

"It was like everyone was ready to take on any and every challenge against COVID-19," said William Anderson, Executive Vice President/Chief Operating Officer. "From the front line to executive level, everyone remained focused on caring for the sick and the safety of those who were not sick. It was a team effort in every direction that made the difference."

*It was challenging on every level—
professional, emotional, mental,
physical—and our staff excelled.*

– Kendra Aucker
President and CEO

*Amanda Bellido, CNA,
patient screener, takes the
temperature of Anna Marie
Wuerthner, Patient Experience
Specialist, at the Main
Entrance of the Hospital.*





Daria Keyser, DO, Surgical Specialists of Evangelical, receives the COVID-19 vaccine.

HOPE ARRIVES

COVID-19 vaccines arrived at Evangelical in December 2020, bringing hope to the staff, who had a front-seat view of the impact of the pandemic. Many took advantage of being vaccinated. Following state guidelines, after essential Hospital staff and first responders were vaccinated, the public was invited to receive the vaccinations in a staggered fashion, the most vulnerable first filtering down to children over the age of 12 last.

This presented a new challenge for the teams of the Hospital to create the pathways needed to have an efficient system for delivering the much-needed vaccines. A vaccination registration system online and by phone was established. Despite vaccine supply issues, clinics were consistently held utilizing staff from all areas of the organization for registration, shot administration, and scheduling of the second doses.

“When they say ‘it takes a village,’ that’s what happened with vaccine distribution,” said Brian Wolfe, Vice President of Physician and Clinic Practices. “Hospital staff, specialty office staff, Miller Center staff, Pharmacy, Community Health, Patient Experience screeners and greeters, retired per diem employees—everyone came together to make it possible to offer clinics several times a week outside of regular services.”

Because of the great efforts of many, Evangelical was able to do its part in immunizing members of the community to work toward preventing COVID-19 from spreading.



Ruth Ann Sprout, Assistant Director of Pharmacy Services, carefully handles the first delivery of the Pfizer COVID-19 vaccine and places it in the freezer for proper storage until use.



ONE YEAR – A TIME TO REFLECT

At the one-year mark of being under pandemic status, the magnitude of what staff had been enduring did not go unnoticed. The amount of loss was tremendous and the emotional impact profound.

To remember those lost and to honor the work staff did to carry patients, families, and each other through those moments, a moment of silence was held on each shift, with a bell tolling 12 times, once for each month of providing healthcare during the pandemic. All employees were invited to stop and take some time to reflect on their personal experience and to allow themselves a moment to feel the weight of their work.

The Hospital increased its awareness of workplace well-being by offering resources to anyone who might need mental health or emotional assistance. Special events were held to lighten the atmosphere inside the Hospital and to recognize in large and small ways the extra work everyone was doing.

Laboratory staff take a pause to mark one year of pandemic status and honor those who lost their lives.

Emergency Department staff take a moment to reflect on the impact the pandemic had on them as caregivers and on the patients they cared for with COVID-19.

LOOKING AHEAD

As the fiscal year ended, the Hospital entered recovery mode. While we were still working with the understanding that COVID-19 is active, vaccines were doing their job and numbers began to decrease. The testing site could close and the frequency of clinics could be scaled back. Visitation restrictions could be loosened and staffing hours could be more normalized.

“With the lessons learned from the pandemic now a part of every Hospital employee’s work experience, we are hopeful we’ve turned a corner with regard to COVID-19,” said Aucker. “These individuals can truly testify they’ve conquered some of the greatest challenges of their careers. I’m proud of each and every employee and provider for showing up and getting the work done during the hardest of days. It’s now time to focus on the future while remaining steadfast to the teamwork that proved so successful to our healthcare response.”





EPIC TRANSITION

Evangelical Community Hospital is poised to elevate its information systems (IS) infrastructure to improve workflows, enhance patient safety, and make it easier for patients who cross among providers to get their care.

The Hospital currently uses separate systems for its inpatient electronic health record (EHR), outpatient EHR, laboratory services, and billing. Those disparate systems will be integrated into a single electronic medical record system called Epic.

“Connecting all of our current platforms requires a massive amount of work on the back end of the system, and it requires users to log in and out as they seek the information they need,” said Dale Moyer, Vice President of Information Systems and Chief Information Officer. “Establishing a single platform will enhance efficiencies for every aspect of patient care.”

Along with more efficient workflows and eliminating the need to jump from one system to another in caring for patients, the conversion to Epic will also make it easier to share information among providers.

“For patients who have been admitted to the Hospital for care, the single platform will make it easier for our Hospitalists—physicians who specialize exclusively in inpatient care—to share vital patient information with one another across shifts as well as with any specialists we may need to call in for consultation,” said Malcom O. Mar Fan, MD, Medical Director of the Hospitalists Group. “This transition will bring our EHR up to speed with the level of care we are delivering to our patients and the spaces in which we’re providing that care.”

The transition allows for a more efficient exchange of patient health information with providers outside of Evangelical. The reality of healthcare in the Central Susquehanna Valley is that patients often move among providers as their health needs change.

Establishing a single platform will enhance efficiencies for every aspect of patient care.

– Dale Moyer

*VP of Information Systems
and Chief Information Officer*

The project also features integration for support services, such as Environmental Services, Guest Relations, Supply Chain, Patient Accounts, and more.

A significant amount of the groundwork for the transition is well underway. Work groups have been documenting current workflows and mapping how those workflows will translate into the new system. However, there is still much to be done.

“Hospital leadership understands the magnitude of the project; it literally impacts just about every electronic system in the organization,” said Moyer. “We have a carefully orchestrated plan that provides the subject matter experts, manpower, and training our team members are going to need to make this transition a success.”

Evangelical expects to complete the project and go live with Epic in the fall of 2022.

YOUR HEALTH RECORD AT YOUR FINGERTIPS

In the transition to Epic, Evangelical patients will move from the current patient portal to the MyChart system. MyChart offers user-friendly, intuitive interfaces to give patients the power to manage their health, allowing them to:



View Laboratory Results



View Imaging Results



Message Providers



Receive Important Reminders for Health Screenings



Access Patient Education Materials



And More!

ERMMS EXPANDS SERVICES

As part of its commitment to caring for patients throughout the Greater Susquehanna Valley, Evangelical Regional Mobile Medical Services (ERMMS) introduced a wheelchair/stretcher-enabled van to its fleet of service vehicles. The van expands non-emergency transport services and accommodates patients requiring a wheelchair or stretcher as part of the transport process.

The van was funded by the 1994 Charles B. Degenstein Foundation and speaks to Mr. Degenstein's strong commitment to improving access to healthcare in the region. In service beginning November 18, 2020, the van will help to directly reduce transportation difficulties as a barrier to care.

Myron Bingaman, Emergency Medical Technician (EMT) Team Lead with ERMMS, demonstrates how the wheelchair lift operates for the safety of patients with Josh Forrest, EMT, acting as a patient.

DAISY AWARD®

Whether visiting a doctor's office or experiencing a short-term, long-term, or even brief visit to the Hospital, a patient is likely to come into contact with a nurse or nurses along the way. The role they play in the healthcare landscape is integral to the delivery of care.

According to the National Council of State Boards of Nursing, nurses comprise the largest sector of the healthcare workforce with more than 20 million nurses worldwide and more than 4 million in the United States. At Evangelical, just over 23 percent of the workforce falls in the category of licensed nurses.

In fiscal year 2021, Evangelical began partnering with the nationally known DAISY (Diseases Attacking the Immune SYstem) Foundation™. The DAISY Foundation™ was established in 1999 in California by the family of J. Patrick Barnes, who died at the age of 33 from complications of an auto-immune disease. During his eight-week hospital stay, his family was impressed by the care and compassion his nurses provided, not only to him but to everyone in the family. They created The DAISY Award® in his memory to recognize those nurses who make a big difference in the lives of so many people.

The partnership with The DAISY Foundation™ brings to the Hospital another way to recognize nurses as a vital part of the workforce and significant contributors to the patient experience.

Licensed nurses from across the organization are nominated by anyone—patients, family members, other nurses, physicians, clinicians, and staff—who experiences or observes extraordinarily compassionate care being provided by a nurse. Selection is based on empathy, clinical skills, attitude/professionalism, compassion/connection, and adhering to the Hospital's mission, vision, and values. Presentations of the award are done in a surprise fashion to the awardee in front of their teams.

"Our first year of presenting The DAISY Award® has been a welcome addition, especially during the pandemic," said Tamara Persing, Chief Nursing Officer. "The recipients are all shining examples of the passion and care nurses bring to the profession each day and are representative of the high-caliber nurses who work at Evangelical. We look forward to honoring more nurses in years to come."

Each DAISY Award® Honoree is given a DAISY Award® pin, a certificate of honor, flowers, and a stone sculpture titled, "A Healer's Touch," handcrafted by an indigenous tribe in Zimbabwe. Team members of the winner are presented with cinnamon buns as a treat, which were one of the few foods Patrick could enjoy during his illness, so they can celebrate what they have accomplished together.



Each DAISY Award® winner is given "A Healer's Touch" stone statue handcrafted by an indigenous tribe in Zimbabwe and provided by The DAISY Foundation™.

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CAMPAIGN COUNCIL



Evangelical's PRIME (Patient Room Improvement, Modernization, and Enhancement) project is now complete, providing private patient rooms in the acute, intermediate, orthopaedic, and critical care units.

Nearly \$12 million was raised by a dedicated network of volunteers and donors to address critical health needs in our community and elevate the spaces in which care is delivered.

Special gratitude is extended to the Enhancing the Evangelical Experience Campaign Committees and their Chairs.

"A simple 'thank you' will never be enough for what our donors and volunteers have accomplished," said Donna Schuck, Associate Vice President – Philanthropy and Donor Relations and Chief Development Officer. "We are so grateful for the special bond you share with Evangelical Community Hospital."

While the campaign officially came to a close on June 30, 2021, a few naming opportunities remain. Contact Philanthropy and Donor Relations at 570-522-2685 to get involved.

LEADERSHIP

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Angela Hatcher
Mark Huber
Drew Kauffman
Jana Klinger
Shawn Mowery
Janelle Remphrey
Matthew Saylor
Jessica Segraves

*deceased

DONOR REPORT

FISCAL YEAR 2021

We are pleased to recognize the following friends of the Hospital for their generosity and support. These individuals, corporations, organizations, and foundations provide for Hospital services, capital, and endowment needs.

LIFETIME GIVING

The following individuals, businesses, corporations, and foundations have given cumulative, lifetime gifts that equal or exceed \$100,000:

Anonymous (3)	Michael & Carolyn E. Daniloff	Mary Lou Johnson Estate	Quandel Enterprises
Donald C. Allen Estate	The 1994 Charles B. Degenstein Foundation	The JPM Company	Elva K. Reitz
Jim & Carole App	Department of Public Welfare	Raymond D. Kline Estate	Norman & Phyllis Rich
James G. & Patricia Apple	W. Earl Dieffenderfer Estate	Lucy Koch Estate	Bernadine F. Richard
Arvilla Arnold Estate	Robert W. Donehower Estate	The Susan G. Komen Breast Cancer Foundation	Robert L. Rooke Estate
Auxiliary to Evangelical Community Hospital	Evangelical Community Hospital Medical Staff	Randall D. Kramm*	Santander
Alan & Martha Barrick	First Community Foundation Partnership of PA	M & T Bank	Edna M. Sheary Charitable Trust
Gary & Barbara Baylor	Homer F. Folk*	Anna K. Marsh Estate	Silvertip, Inc.
Amy M. Bell Estate	Elizabeth (Betty) K. Frederick *	Richard L. Mattern	Dick* & Cindy Skelton
Clair R. Boop Estate	Daniel Green Freeman Estate	Priscilla Merritt Estate	The Donald B. and Dorothy L. Stabler Foundation
James & Cynthia Bower	Sally A. Fulmer Estate	Mifflinburg Bank & Trust	Stantec
Martha C. Bower Estate	Fulton Bank	The Miller Family	SUN Orthopaedics of Evangelical
A.W. Brown Estate	John & Elizabeth Furia	Joan & Dale Miller	Sunbury Broadcasting Corp.
Bucknell University	Walter C. Geiger Estate	Matt and Beth Miller and Children	Susquehanna Community Bank
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Central Pennsylvania Workforce	John & Sue Griffith	The Northumberland National Bank	VNA Health System
Development Corporation	DeOnne & Robert* Gronlund	Jane G. Norton*	Watsonstown Brick Company
Charles Foundation, Inc.	Katherine Hoffa Estate	Michael & Gail O'Keefe	Weis Markets, Inc.
Citizens' Electric Company of Lewisburg, PA	A.D. Houston Estate	Barbara Oldt Estate	Windstream, Inc.
COLDWELL BANKER Penn One Real Estate, Inc.	Dick & Jane Humphreys	Pennsylvania Higher Education Assistance Agency	Wood-Mode, Inc.
Rachel M. Comstock Estate	Thyra M. Humphreys*	The Pepsi Beverages Company	
Cornerstone Advisors	John Family Foundation	Playworld Systems, Inc.	
The Daily Item	Johnson & Johnson	Margaret Purnell Estate	

LYSTRA E. ROGERS' SOCIETY

The society honors the memory of Evangelical Community Hospital's first administrator, Lystra E. Rogers, who served the Hospital from 1935 through 1973. Members of the Society have made a gift or pledge commitment of \$50,000 or greater within the past five years.

Anonymous (3)	James & Cynthia Bower	John Family Foundation	Suzanne & W. Gale Reish, MD
The 1994 Charles B. Degenstein Foundation	Walter & Allethea* Bruce	Richard L. Mattern	Donald B. Remmey Jr.
Jim & Carole App	The Candland Family Fund	The Tony & Eugenie* McGlaughlin Family	Bernadine F. Richard
James G. & Patricia Apple	Susan E. Evans	Priscilla A. Merritt Estate	Kate Shade
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The Founders' Society honors Evangelical Community Hospital's first three physicians: Dr. John Arbogast Sr., Dr. Charles Tomlinson, and Dr. Samuel Geise. Members of The Founders' Society have made a gift or pledge commitment of \$25,000 to \$49,999 within the past five years.

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1926 CLUB

The 1926 Club recognizes the year Evangelical Community Hospital was established. Members of the Club have made a gift or pledge commitment of \$10,000 to \$24,999 within the past five years.

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HOSPITAL UTILIZES NEW MRI

In April 2021, the Hospital began utilizing new MRI (magnetic resonance imaging) Siemens Magnetom Altea equipment. This new MRI replaces an earlier model of Siemens equipment that was installed in November 2001.

MRIs generate images of the anatomy and the physiological processes of the body by using strong magnetic fields, magnetic field gradients, and radio waves. This includes highly detailed pictures of organs, bones, muscles, and ligaments.

At the Hospital, approximately 400 MRIs are performed each month for both inpatients and outpatients and are used primarily on brain-related neurology studies, lumbar spine assessments, knee conditions, and for breast screening and biopsies.

*Tessie Savidge, RT, (R), (MR),
MRSO, MRI Team Leader, captures
and reviews images using the
newest MRI equipment that
arrived in April 2021.*



PRESIDENT'S CLUB

The President's Club recognizes a group of donors for providing leadership in annual giving to Evangelical Community Hospital.

Members of The President's Club have made an annual gift of \$1,000 to \$9,999 to support programs vital to the community and Hospital initiatives.

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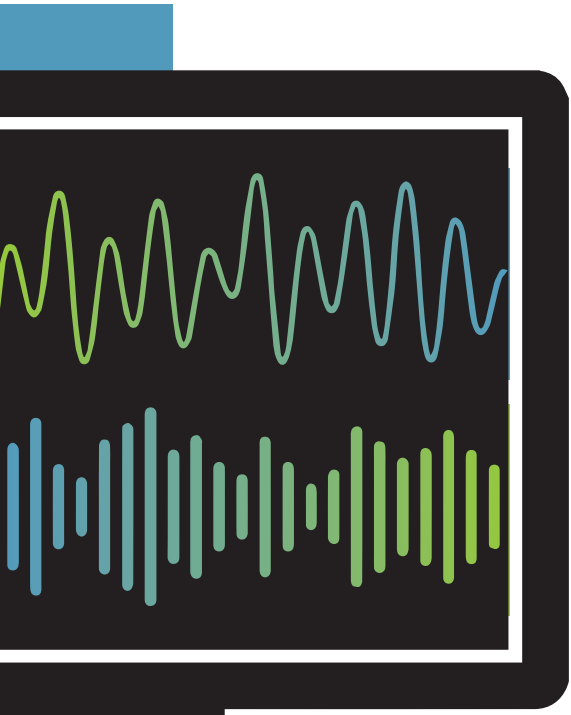
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RADIOFREQUENCY ABLATION



Pain Medicine of Evangelical introduced radiofrequency ablation (RFA) therapy for patients suffering from chronic spine and peripheral joint pain.

Under the direction of interventional pain management specialist Lukasz Chebes, MD, the Accurian™ RF Ablation System from Medtronic provides state-of-the-art radiofrequency therapy. RFA is a proven means of interrupting pain signals to provide relief. Clinical data demonstrates that RFA can effectively provide long-lasting benefit.

RFA is a low-risk, minimally invasive procedure safely performed on an outpatient basis in the pain clinic procedure suite at West Branch Medical Center.



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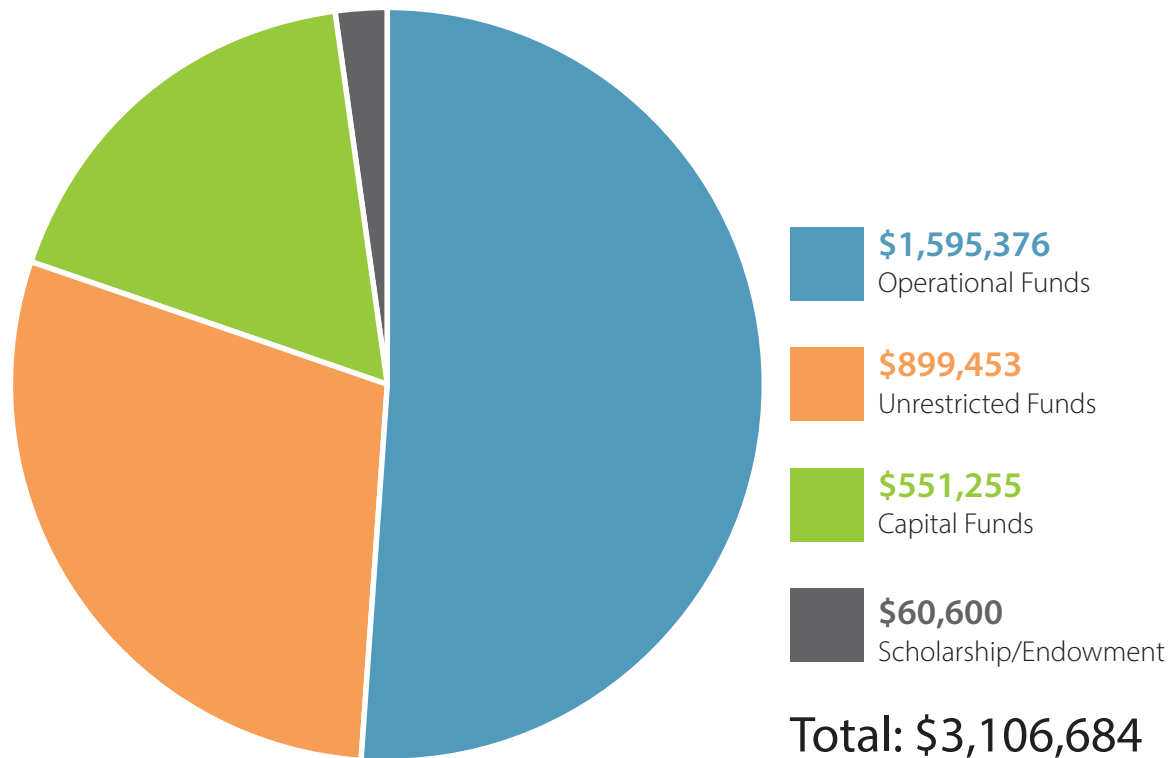
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HEADACHE CLINIC

In 2020, Jessica Ahlum, MD, Neurologist, joined the team at Neurology of Evangelical and helped establish a headache clinic.

The clinic, which is held every Wednesday, accepts patients on referral who have headaches that are so severe that they miss days of work or school, are taking a lot of over-the-counter medications, or cannot function due to the pain.

Dr. Ahlum talks to patients about the types of headaches they have, how frequently they occur, where they're located, and the unique qualities of the headaches. She then works with the patient to find ways to manage symptoms or reduce pain.



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MOBILE HEARTBEAT

During fiscal year 2021, the Hospital rolled out the use of Mobile Heartbeat as a tool for communication regarding patient care. The platform is a device that looks and acts like a cell phone but is usable only by Hospital employees.

The devices allow a patient's healthcare team to exchange regular communications as well as important patient information over a secure connection. Mobile Heartbeat integrates with nurse calls, patient monitoring, and other technologies

vital to high-quality care. These alerts are delivered directly to the care team, resulting in quieter units, more relaxed patients, and clinicians who can focus on the alerts relevant to them.

One of the key noise reducers afforded by using Mobile Heartbeat is that alerts and alarms from the patient's bed can go directly to their caregiver through the device, eliminating the need for audible bells that can disturb other patients on the floor, which fosters better rest and healing.



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BETTY STEFFENSEN

Elsbeth (Betty) Steffensen has served on the Enhancing the Evangelical Experience Campaign Special Gifts Committee since 2017. Betty has not only supported the campaign through her personal giving but has helped engage others in this project.

"The new patient rooms look very bright and comfortable," said Steffensen, who lives in Lewisburg. "I took note of the specially equipped rooms ready for the present and potential future virus outbreaks."

"When I saw all the wonderful progress, I searched in my heart for a spark of more good will and decided to increase my original pledge. Ultimately, a superb Hospital will benefit not only Lewisburg but our many surrounding communities as well."

Ultimately, a superb Hospital will benefit not only Lewisburg but our many surrounding communities as well.

*– Betty Steffensen
Lewisburg, PA*



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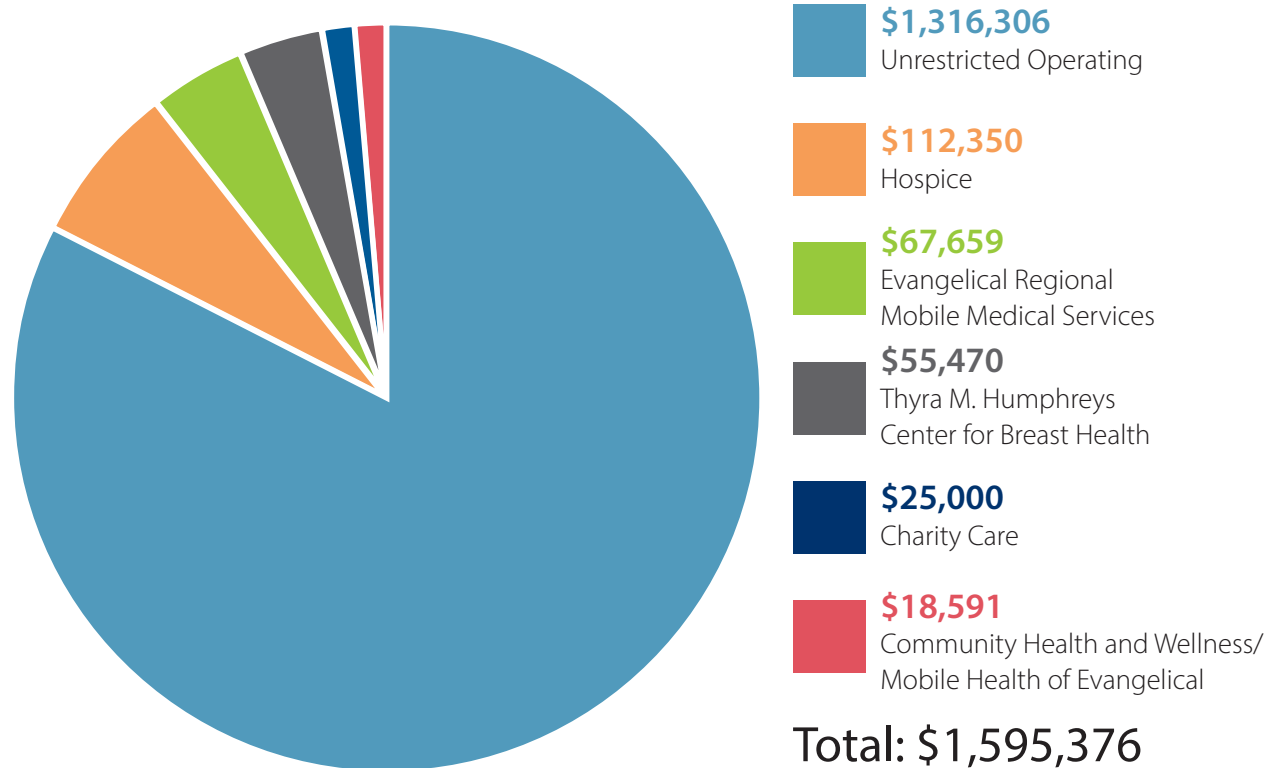
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The following businesses, corporations, and corporate foundations have made a gift or pledge commitment of \$5,000 or greater in the past five years:

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The following businesses and corporations have made a gift of \$1,000 to \$4,999 during fiscal year 2021:

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Lorraine E. Clewell
Galen E. Ettinger

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Susan E. Evans

Mary Louise Evans

Susan E. Evans

Jean Deppen Fairchild

Anonymous

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Maria Fasano Bhangdia, MD

Rhoda K. Fasano

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Alan & Martha Barrick
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Sharon Pearce

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Rocky Gessner

Emma Gessner

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Mercy F. Gray

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Dave & Joann Hartman

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Lonnie Heddings

Lucinda J. Follmer

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Lucinda J. Follmer

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Judith Bertram

Ilse Heinke

Ilse & Eberhard Heinke

Dora Heintzelman

Jean Kreighbaum



2020 ANNUAL GOLF CLASSIC

The Hospital hosted its 34th Golf Classic on Friday, August 14, 2020, at the Susquehanna Valley Country Club. The event was a great success, with 188 golfers raising \$43,000, after expenses, for Evangelical Regional Mobile Medical Services (ERMMS).

Held annually, the Golf Classic raises funds for life-sustaining treatments performed by trained paramedics and emergency medical technicians at the scene of an emergency. These emergency responders also provide vital patient information to Emergency Department personnel before the patient arrives at the Hospital.

The COVID-19 pandemic saw an increased amount of calls for ERMMS, with higher sensitivity to the spread of infectious disease. Even greater precautions were in place for each and every call, and the need for personal protective and specialized equipment to keep both staff and patients safe increased at an alarming rate.

Lillie B. Heintzelman

Bill & Sue Prowant

Marlin J. Heintzelman

Bill & Sue Prowant

Martha E. (Marcie) Henry

David C. Henry

Roger K. Hepner

Diane Pursel Atie
Alan & Martha Barrick
Bruce & Lydia Boynton
Ashley Dunlop
John & Sue Griffith
Jim & Tamara Persing
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SHS Class of 1951
Merle F. Ulsh

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James Herbster

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Harold E. Herman

Anonymous

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Anonymous

John S. Herman

David B. Houseknecht
James & Shirley Zellers

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Ted & Cindy Gingrich

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Louise Ritter

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Mary L. Hockenbroch

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Brethren in Christ Church

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Penrose T. Hockenbrock

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Nancy K. Hoffman

Twin Baby Boys Hoffman

Nancy K. Hoffman

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Kay Holdren

Paul & Beatrice Holdren

Kay Holdren

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Ray M. Hollenbach

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Roger A. Holtzapple

B. Jean Holtzapple

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Annegret C. Holzberger

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Gable House Bakery

Dennis Hoshaw

Joseph Carroll

Blaine Hosterman

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Mary E. Hostetler

James Hostetler

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Betty J. Houtz

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Herman Howard Sr.

Alan & Martha Barrick

Leon Huff

Donald & Valma Yarger

Pauline Huff

Donald & Valma Yarger

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Chop & Betse Humphrey

Warren M. Humphrey

Chop & Betse Humphrey

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Joan Crist

Gerald L. Iloff

Joan Crist

Margaret A. (Peggy) Inch

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Kenneth W. Kline

Michael & Gail O'Keefe

Mardean M. Kline

Alden & Pamela Hoffman

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Colby & Judy Walter

Raymond P. Kline

Colby & Judy Walter

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Linda Klinger

Andy & Holly Kyle

Peggy & Willard Simpler

Jean L. Klock

Linda Wittes

Gary & Trisa Wolfe

Ray E. Klock

Linda Wittes

Gary & Trisa Wolfe

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Mariann Kneiss

Mari & Grace Kneiss Sr.

Mariann Kneiss

Michael S. Kneiss Jr.

Mariann Kneiss

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Michael & Sally Kobus

Michael J. Kobus

Michael & Sally Kobus

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Jean & Leon T. Konjura

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Steven Korek

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Meade E. Kramer

Terry & Pam Kramer

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Victor Lehr

Kendra Aucker & Margaret

Lehr-Devolld

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Bernita Wert

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Tony & Anne Korzenaski

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Tony & Anne Korzenaski

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Lauren Renner

Mariann Kneiss

Franklin H. (Frank) Reynolds

Allen & Carol Reynolds

Lulu V. Reynolds

Allen & Carol Reynolds

Robert E. Reynolds

George & Kathy Heintzelman

Virginia M. (Tiny) Reynolds

George & Kathy Heintzelman

George C. Rice

Larry & Fae Esbenshade

Anna E. Richard

Laree L. Richard

William C. Richard

Laree L. Richard

George P. Riggs

Willis & Bonnie Clawser

Christopher M. Rinck

Paul C. Rinck

George W. Rinck II

Paul C. Rinck

George W. Rinck III

Paul C. Rinck

Jean M. Rinck

Paul C. Rinck

Rebecca J. (Becky) Rinck

Paul C. Rinck

Elwood & Helen Rishel

Bob & Shirley Lazarus

Blaine L. Ritter

Vickie M. Ritter

Wilbur L. (Wil) Ritter

Louise Ritter

Charles W. Robbins

Allen & Carol Reynolds

Mary V. (Vickie) Robbins

Allen & Carol Reynolds

Miriam (Peach) Roberts

Jean Ritter

Howard F. Roessler

Jonathan & Carol* Hahn
 P. Ronald & Janet Zug

Lystra E. Rogers

Lawson & Barbara Fetterman

Kerry L. Rohrbach

Erika & Mike Sokalzuk

Richard A. (Ric) Rose

Alan & Martha Barrick

Kenneth L. Ross

Nancy Kuhn

Robert F. Ross

Nancy Kuhn

Doris E. Roush

Jean Derr*

William Rovito

Brian & Lucille Pope

Donald M. Royer

Mina M. Royer

Phyllis I. Ruch

Nancy L. Boyer

Laura L. Ruckle

Charles Ruckle

Merton Ruddy

Clara Ruddy

Charles & Helena W. Ruhl

Charles & Jane Ruhl

Donald C. Ruhl Sr.

Donald & Phyllis Ruhl

Elizabeth M. Ruhl

Donald & Phyllis Ruhl

Helen J. Ruhl

Miriam B. Bingaman

Kenneth L. Ruhl

Roger & Dianna Spickler

John Ryan

Matthew & Sharon Silberman

Priscilla T. Ryan

Matthew & Sharon Silberman

Carl W. (Bup) Sampsell

Kevin & Carol Valentine

Jeanne Z. Sampsell

Kevin & Carol Valentine

Joyce W. Sanner

Dennis B. Sanner

Esther & Ernest Sassaman

Kay Holdren

Norman C. Sassaman

B. Jean Holtzapple

Rosalie (Rose) Sassaman

B. Jean Holtzapple

R. Bruce Satteson

Linda M. Satteson

Ruth E. Satteson

Linda M. Satteson

John R. (Joe) Savidge

Janice C. Jones

Charles G. (Charlie) Saxton

Niki Weber, Olivia & Nora

James N. Schaeffer

Marcy J. Schaeffer

Lera and Mark Schaeffer

Timothy & Linda Kniss

Rebecca A. Schell

George Schell

Frances I. SchreckDick & Joyce Beck
Frederick Scheck & Family**Evelyn M. Schreffler**

Jeffrey & Melanie Schreffler

Jerry A. Schreffler

Anonymous

Robert O. Schreffler

Jeffrey & Melanie Schreffler

William L. Schreffler

Esther Schreffler

Mary K. Schrey

Harry & Jane Moyer

David B. Schutter

Norma R. Schutter

Lena Sechler

William & Gloria Appleman

Donald E. Seebold III

Greg & Nancy Seebold

Donald E. Seebold Sr.

Greg & Nancy Seebold

Elizabeth (Betsy) Seiger

Martha Shamburg

Harvey & Helen Seiler

Raymond Davenport

Kevin E. Shafer

Kathleen J. Shafer

Mr. & Mrs. Glenn S. Shaffer

Albert & Kay Golfieri

Roger L. Shambach

Penny S. Shambach

William H. ShamesTansa G. Massoud & Erica
Shames**Donald W. Shenk**

Kay Holdren

Charles Shirk

Clement & Karen Haley

Janet L. ShirkRobert Mark Graf
Sheri & David Hone**Myrtle R. Shirk**

Douglas & Cathleen Shirk

Eugene Shober

P. Ronald & Janet Zug

Brenda S. Sholley

Janice C. Jones

John R. (Bob) Sholley

Janice C. Jones

Debra S. ShowersChristal Dixon
Tamara Persing**Robert D. Showers**

Kenneth & Theresa Fox

Robert Shreck

Jacob & Donna Shreck

Richard C. (Dick) SkeltonKendra Aucker & Margaret
Lehr-Devolld
Judith Bertram
Noel Curtis
Judith C. Ellis
DeOnne & Robert* Gronlund
F. Ellis Harley
Joe & Lores Morton
Judith Pujo
Jack & Sallie Pyper
Suzanne & Gale Reish
SAIC Corporation-Vienna, VA
Cindy Skelton
Keith & Susan Smalley
Gary & Sandy Sojka
Kurt & Laura Thiede
Bradley N. Tufts
Shirley H. Wittes**William S. Slear**

Alan & Martha Barrick

Alvah L. Smith

Marie D. Gross

Cynthia E. SmithKeay B. Hathaway
Alan & Martha Barrick**Florence E. Smith**

Linda A. Trate

Mr. & Mrs. Harold R. SmithClement & Karen Haley
Shirley Wilhelm**James A. (Jim) Smith**

Dianne W. Smith

James E. Smith

Jane A. Smith & Georgia Bitler

James E. (Pete) Smith

Jane A. Smith & Georgia Bitler

James R. Smith

Linda A. Trate

Marie G. Smith

Barbara Perella

Mary Smith

John & Jane Smith

Milford A. Smith

Deanna L. Hollenbach

Crystal D. Snyder

Jesse & Laura Ramsey

Ed Snyder

George & Alma Long

Ernest & Grace Snyder

Donald & Phyllis Ruhl

Ernest & Irma Snyder

Donna R. Snyder

Marikaye Fisher Snyder

Fred Fisher

Patricia A. Snyder

Jim & Tamara Persing

Paul S. (Tom) SnyderDean & Sandra Arnold
Chris W. Kratzer
Lowell R. Kratzer
Raymond & Kay* Lauver
Douglas & Lois Moser
Margaret S. Shaffer**Robert C. Snyder**Donna R. Snyder
Mark S. Snyder**Ronnie L. Snyder**

Mercy F. Gray

Scott Snyder

Mary Anne Forry

Susan A. Snyder

Dennis & Janet Reed

Florine J. Spickler

Roger & Dianna Spickler

Charles M. Stabley

Mariann Kneiss

Robert E. Stackhouse

Angeline C. Stackhouse

Dennis L. StahlCronrath-Grenoble Funeral
Home, Inc.**Joyce M. Stahl**

Chuck Stahl

Florence M. Stahlnecker

Anonymous

Ralph L. Stahlnecker

Anonymous

John R. Stamm

Oren & Pam Reber

Leroy M. Stamm

Oren & Pam Reber

Philip R. Stamm

Craig & Cathy Ranck

Dennis E. Starr

James & Christine Gessner

Mabel H. Starr

James & Christine Gessner

Donald C. (Don) SteckelJim & Tamara Persing
Nancy D. Steckel**Richard P. Steffensen**

Elsbeth S. Steffensen

Leroy & Elsie W. Strawser

Jeffrey & Melanie Schreffler

Lester E. Strawser

Paul C. Rinck

Ruth M. Strohecker

Seth & Judith Ziegler

Arden H. (Ike) Strouse

Sharon K. Diehl

Bertha R. (Ruth) Stump

Wayne A. Stump

Raymond W. (Ray) StumpffMichael & Ann Beckley
Richard & Sandra Hoy
John F. Klopff
James & Diane Lengle
William & Mildred McGlaughlin
Janice L. Stumpff
Patricia A. Stumpff**Nelson M. Styers**

Ed & Pat Bastuscheck

Dennis W. Swanger

Margaret A. Swinehart

Harold A. Swanger

Beatrice M. Swanger

Kellyn N. Swanger

Margaret A. Swinehart

Fenton & Myrtle Swartz

Allen & Janet Zimmerman

Betty L. Swartzlander

Larry & Carol Snook

Harry & Crystal (Crissy) Swinehart

Margaret A. Swinehart

Audrey J. Swope

Janice C. Jones

John & Mary Tarves

Paul & Marsha Tarves

Herman & Ruth Temple

Kate Shade

Lois A. Thomas

Katherine E. Staller

Wayne L. Thompson

Jacob & Donna Shreck

John W. TiltonLois G. Tilton
Bettina L. Tomlinson
Gerry P. Tomlinson**Sharrol Torres**

Wilma A. Bryan

Isaac W. Trate

Linda A. Trate

Shirley I. Treibley

The Judd Family Reunion

Beverly M. Trivelpiece

Donzella & Larry Engleman

Anna Mae & Freeman Troester

Leroy & Barb Troester

Donald L. (Don) Troup

Robert & Mary Troup

Velma I. Troup

Robert & Mary Troup

Clinton L. (Clint) Tucker

Leslie A. Tucker

Mona G. Tucker

Leslie A. Tucker

June B. Tyson

Steve & Carol VanKirk

Donald R. Ulrich

Oren & Pam Reber

Marvin C. Ulrich

Douglas & Cathleen Shirk

Nancy Ulrich

Kenneth & Molly Maneval

William O. ValentineKevin & Carol Valentine
Rhelda Valentine**Betsie H. Van Loon**

Brian & Maria McDermott

Louis Van Loon

Brian & Maria McDermott

Robert E. Vanatta

Franklin & Fujiko Robbins

Mark M. VanBlarganKendra Aucker
& Margaret Lehr-Devollid
Alan & Martha Barrick
Robert A. Garrett
& Alice Anne Schwab
Jim & Tamara Persing
Brian & Lindsie Wolfe**Janet E. VanBuskirk**

Michael H. Gemberling

Terry VanBuskirk

Alan & Martha Barrick

Benjamin F. VanHorn

Matthew & Sharon Silberman

Norman P. VanHorn

Sharlee Van Horn

John A. VanKirk

Steve & Carol VanKirk

Leroy J. (Jim) VanKirk

Steve & Carol VanKirk

Nancy J. VanKirk

Steve & Carol VanKirk

Carol K. Vargas

Alan & Martha Barrick

Martha J. Varner

Ralph A. Varner

Randall S. (Randy) Varner

Leroy & Margaret Varner

Betty Varney

Ted & Cindy Gingrich

Gladys C. Veley

Joseph E. Veley Sr.

Harold & Iris Veley

Joseph E. Veley Sr.

Lois O. Ventz

Brad & Sally Jordan

VeteransAmerican Legion Auxiliary
Unit 71**Denise G. VonNeida**Bruce & Carol Graham
John & Debbie Miller**Alda M. Wagner**Mary Jane, Kris, Thad, & Brad
Wilkinson**Charity L. Wagner**

Kermit & Joyce Wagner

Edna E. (Emma) Wagner

Dawn K. Bard

Edward A. Wagner

Dennis & Janet Reed

Leona E. Wagner

Dennis & Janet Reed

Lois M. Wagner

Steven & Kim Ranck

Mary U. Wagner

Frances E. Hummel

Maureen Wagner

Timothy & Linda Kniss

Richard & Margie Wagner

Charles & Jane Ruhl

Robert Wagner

Timothy & Linda Kniss

Cheryl A. Walter

Allen W. Walter

Dessie Walter

Betty J. Houtz

Elmer & Ellen Walter

Roger & Marian Walter

Elwood W. Walter

Anonymous

Mary H. Walter

Allen W. Walter

McClain Walter

Betty J. Houtz

Ramona A. Walter

Colby & Judy Walter

Robert O. Walter

Allen W. Walter

Harold A. WaltersAlan & Martha Barrick
Clement & Karen Haley
Gloria L. Walters**James E. Walters**

Nancy J. Walters

Susan Walz

Wilma A. Bryan

Charley Wasson

John E. Meckley III

Joan E. WebbDeane & Jeanne Shively
Northmont High School
Classmates of 1953**Stella Webb**Gary & Phyllis Joseph
William & Catharine Livingston
Debra Webb
Harold Webb & Family**William H. Weber**

Niki Weber, Olivia & Nora

Kermit E. WeibleCarol E. Kratzer
Fae M. Weible**Tess C. Weidman**

Joseph E. Veley Sr.

Verna T. Weller

Sherri A. Hendershot

Ethel J. Wenrich

F. Ernest & Marie Snook

Nestor & Kathryn R. Wert

Roland & Josephine Duke

Nevin G. Wert

Roland & Josephine Duke

Jerry M. Westling

Robin M. Westling

Robert Whitebread

Norma R. Schutter

Ruth L. Whitebread

Norma R. Schutter

Jack J. Williams

Allen W. Walter

Debra L. Wilson

Doris Wilson

Donald F. Wilson

Doris Wilson

Marilyn A. Wilson

Bruce A. Wilson

Rev. Dr. Abraham Winter

Dr. & Mrs. Theron Winter

John Winter

Bayard Printing Group

N. Kathryn WirthDonald & Virginia Wirth
Allen C. Witmer
Maryann B. Witmer**James H. Wittes**

Linda Wittes

Robert H. Wittes

Shirley H. Wittes

Sandra J. (Sandy) Wolf

Karen Wolf

Jennie P. WolfeTerry & Linda Brown
Evelyn M. Free
Patricia A. Knouse
Lewisburg Young Farmers
Association
Milton Fire Department, Inc.
Robert F. Pardoe Jr.**Goldie L. Womer**St. Thomas Independent
Brethren in Christ Church**Helen M. Woodling**

George & Ann Woodling

Jay A. Woodling Jr.

George & Ann Woodling

Jay A. Woodling Sr.

George & Ann Woodling

Ann C. WrightJenn Hugaboom
The Michaels
Christine L. Sayago**George W. Wright**

Ann. C. Wright*

Brian D. Yalch

Tom & Shirley Reed

Truman Yarger

Kenneth & Theresa Fox

Nancy J. YeichMary Battista
Michael & Brenda Campbell
James & Joanne Emerich
Sandra I. Fegley
Butch Heffner
John & Sandy Lesho
Mary Ann & Jim Wasakoski

Yvonne D. Yerger

Marlin R. Oberlin

Marvin E. Yetter

Patricia Yetter

Rose & Claude Yohe

Mary Anne Forry

Roger C. (Clark) Yost

Franklin & Fujiko Robbins

Anita J. Young

Vickie M. Ritter

Clyde Young

Norma R. Schutter

Guy & Marian L. Young

David & Marilyn Keiser

Doris M. Moore

Guy L. (Tinker) Young

Doris M. Moore

Dean F. Zartman

Kathy A. Dlabik

Anne Zassoda

Ann C. Wright*

Gladys K. Zechman

Ken & Betty Zechman

Margaret P. Ziegler

Seth & Judith Ziegler

Richard D. Zeigler

Stephen & Carol Barker

Marian P. Zimmerman

Ferlin L. Zimmerman

Miriam B. Zug

P. Ronald & Janet Zug

Marnie Zulauf

Penny & Tedd Starkey

Dolores I. (Sis) Zweier

David T. Zweier

HONOR REPORT

Mark Anderson

Dorothy M. Anderson

Timothy J. AppleCentral Susquehanna
Community Foundation**Kendra A. Aucker**Kathryn Irwin Lentz
Steve Lindenmuth
Holly Morrison
Jacquelyn Paul**Loretta L. Aurand**

Nursing Leadership Team

Robert W. Bastian

Elizabeth Bastian

Audrey L. Baylor

Gary & Barbara Baylor

Julie B. Black

L. Jean Reese

**Michael Brown, MD
& Staff**

P. Joseph Keller

Lorraine L. Brubaker

Timothy & Linda Kniss

Dot Burkholder

Fannie Chupp

Caregivers

Donald & Dawn Moyer

Robert Caris

Cathy D. Caris

ChildrenCharles & Karin Knisely
Anna Ramer**Danny H. Cho, MD**

Dolores Patton

**Theresa A. Godlewski
Clark**

Larry Clark

Cindy L. Cover

Jim & Tamara Persing

Nancy W. Davis

Allison Libbey

**Anthony & Alyssa Golfieri
DeCarlo**

D. Golfieri Turpack Family

James W. Derr

Shirley M. Derr

Clark L. Diehl

Sharon K. Diehl

Thomas F. Dominick, MD

Thomas Shervinski

Andrew Eisenhauer

Blanch R. Calder

Laura A. Erdley

Rick & Patti Faux

**Evangelical Community
Hospital Administration**Terri & Robert Fortuna
KJ Reimensnyder-Wagner**Evangelical Community
Hospital Emergency
Department**Rob & Judy Hontz
P. Joseph Keller
Richard & Barbara Rapson**Evangelical Community
Hospital Heros**Nancy W. Davis
Tom & Anne Gates
Cloyd & Mary Koch
Dennis & Bonnie Meckley
Joseph & Suzanne Pugliese
Paul C. Rinck
Tim & Holly Snyder
Andy & Nancy Wesner**Evangelical Community
Hospital Intensive
Care Unit**

Harley & Marjorie Freed

**Evangelical Community
Hospital Medical Staff**

Dale & Beverly Berger

**Evangelical Community
Hospital Nursing Staff**Dale & Beverly Berger
Woodrow W. Fry**Evangelical Community
Hospital Pain Clinic**

Genevieve Long

**Evangelical Community
Hospital Staff**Anonymous
Kendra Aucker
& Margaret Lehr-Devold
Judith Bertram
Terri & Robert Fortuna
Emma L. Gearhart
Kay Holdren
Gloria E. Kratzer
Dave & Julie Kyle
Margaret M. Mitchell
KJ Reimensnyder-Wagner
Keith & Susan Smalley
Frances M. Stover
David & Janice Wilson**Evangelical Community
Hospital Volunteer
Services**

KJ Reimensnyder-Wagner

Katherine G. Fairchild

Noel Curtis

Family

Mirriam B. Bingaman

Janine E. Fee

Michael & Nancy Erdley

Sally J. Ferguson-Avery

Sondra G. Hayhurst

Marjorie P. Foltzer

Brenda L. Nachtway

Susan Forsythe

Norma R. Schutter

Willis Forsythe

Norma R. Schutter

Kenneth O. Fox

Theresa Fox

Albert & Kay Golfieri

D. Golfieri Turpack Family

**Christian, Brittany, Cason
& Cora Golfieri**

D. Golfieri Turpack Family

Grandchild/GrandchildrenJames & Elva Johnson
Tim, Ann, Amelia, & Sophie
McGlaughlin
Anna Ramer**Suzanne Greb, DO**Marie Luzenski
John Huckaby
& Barbara Ritchey
George Schell**Clement J. Haley**

Shirley Wilhelm

Karen A. Haley

Shirley Wilhelm

Healthcare WorkersKenneth & Theresa Fox
Kenneth & Molly Maneval
Dennis & Bonnie Meckley
Ethel Snook**Shirley I. Herbster**

James Herbster

Kay L. HoldrenCarol Oberlin
Jim & Tamara Persing
Thomas J. Reimensnyder
Stuart & Dannette Shebest
Elizabeth Shenk**Hospice of Evangelical**Dale & Beverly Berger
Kay Holdren
Brad & Sally Jordan
Betty J. Kratzer
Bill & Charlotte Laverty
Jim & Tamara Persing
Ron & Ruth Robenolt
Janice & Tony Shively**Hospice of Evangelical
Volunteers**

Ron & Ruth Robenolt

John Houtz

Betty J. Houtz

Keith A. Johnson

Karen & Edwin Payne

Richard & Janice Kauffman

Kyle Frances Kauffman

Phyllis King

Leslie A. Tucker & Sherri Young

Dave Koch

Mark Gargano

Tim Laird

Tim & Kim Eshelman

Robert & Shirley Lazarus

Michael & Julie Fohringer

Paul S. Lin, MD

David Huling

Joseph & Nancy Lindenmuth

Steve Lindenmuth

Lisa

Karen Erdley

Petra S. Lynch, MD

Wendell & Carol Hunt

P. Maureen Eagan Majewski

Susan E. Evans

Jackie H. Mast

Jim Holtzapple

Melvena M. Mattern

Terry & Pam Kramer

Roger D. Mattern

Terry & Pam Kramer

Mifflinburg ERMMS

Jerry & Peggy Shields

Military

Tina V. Owen

George C. Miller, MD

Family Place Staff

OB/GYN Staff

Russell & Barbara Stankiewicz

Kaitlyn N. Tyrie

Kay E. Zlockie

Doris M. Moore

David & Marilyn Keiser

Karen M. Rohland Morgan

Susan E. Evans

Nursing Friends in NC

Teresa Rowell

Hazel A. Newton

Tamra L. Thomas

Karen Oberdorf

Leslie A. Tucker & Sherri Yerger

Elizabeth K. Onesi & Family

D. Golfieri Turpack Family

Vanessa Pardoe

Brenda L. Nachtway

James R. Patterson, MD

George & Polly Keiser

Kathy J. Paul

Peggy Schmouder

Ricky A. Phillips

Carol Keister*

The V. L. Seebold Funeral Home

Carol L. Richard

James & Denise Pearson

Rose Rine

Bill & Linda Houtz

Sacred Heart of Jesus Parish Caring Community

Bill & Charlotte Laverty

Norma R. Schutter

Carl & Ruth Cantaluppi

Elizabeth Shenk

Kay Holdren

Cynthia H. Skelton

Joe & Lores Morton

Bradley N. Tufts

Darren Smith

Dianne W. Smith

Dennis R. Smith

Neil & Cindy Moyer

Emily A. Smith

Thomas J. Reimensnyder

Laura D. Smith

Marilyn D. Kauffman

Rachel V. Smith

Ralph A. Varner

Randy A. Smith

Jane Hoover

Sons, Daughters & Grandchildren of PACFI

PACFI Board of Directors

Jane Stamm

Craig & Cathy Ranck

Henry & Ann Street

Julie I. Edkin

Jonathan & Carol Thomas

Kate Shade

Thyra M. Humphreys Center for Breast Health

Dianna C. Fister

John F. Turner, MD

Dianna C. Fister

Britt M. Turpack

D. Golfieri Turpack Family

Nellie Vastine

Carol C. Engle

Dorothy M. Wagner

Ernest & Sara Delp

Ronald & Jamie Wagner

Anonymous

James R. Weaver

James & Connie Auman

Jennifer L. Wetzel

Clair C. Heimbach

Ken & Chris Whitebread

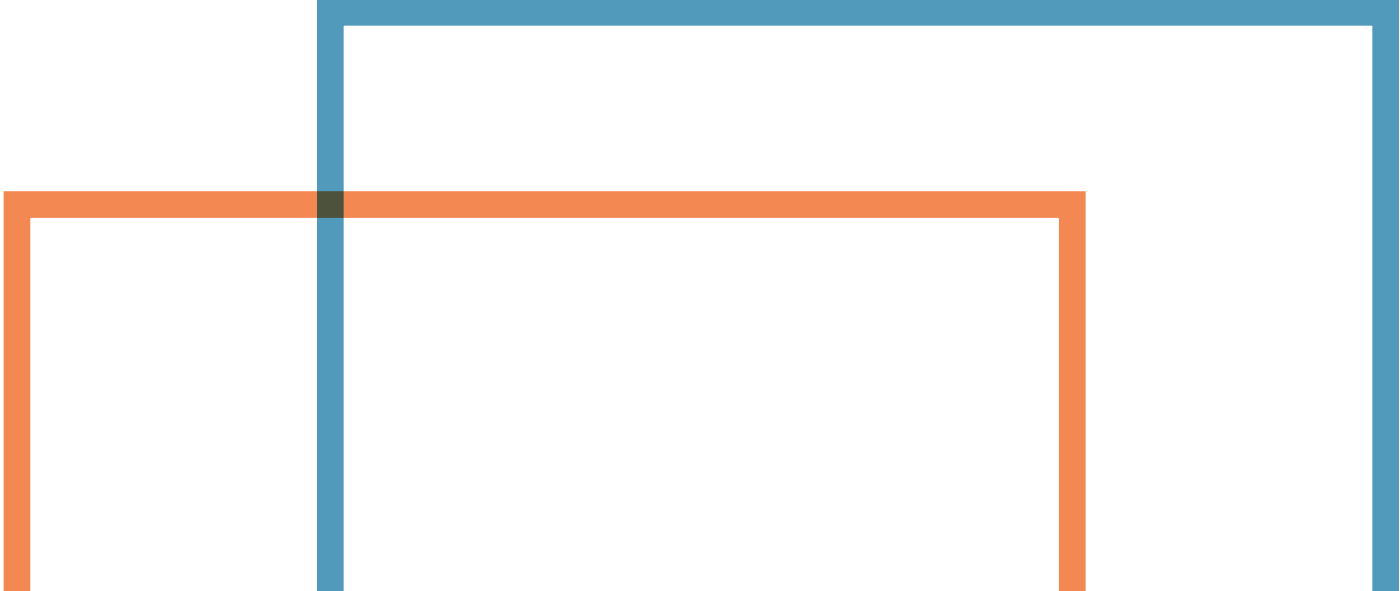
Norma R. Schutter

Dawson C. Williams

Christopher Williams

Ruth J. Williams

Allen W. Walter



FINANCIAL REPORT

Fiscal Year 2021

Fiscal year 2021 was a tale of two extremes for Evangelical Community Hospital—the low of the ongoing operational and financial impact of the global COVID-19 pandemic and the highs of unveiling the largest construction project in organizational history and achieving national recognition.

A winter surge of COVID-19 following the holiday season kept elective procedures and surgeries shuttered as the Hospital shifted resources to meet the increasing demand for COVID-19 care while maintaining its ability to meet the needs of patients not infected by the virus.

Despite a Herculean effort across the final four months of the fiscal year to work through a backlog of surgical cases and elective procedures delayed by the pandemic, Evangelical finished FY2021 with a net operating margin of -1.90 percent.

Even with the negative net operating margin, Evangelical maintained its A- rating from Standard & Poor's.

Recognizing the sacrifices of every team member both during the height of the pandemic and in the push to ramp services back up, Hospital leadership took the unprecedented step of doubling down on its loyalty to staff by investing in one-time COVID-19 bonuses. Additional funds

were invested in hard-to-recruit-and-retain positions as a means of staving off staffing issues impacting other healthcare organizations across the country.

On the other end of the spectrum, Evangelical celebrated the completion of its \$72-million Patient Room Improvement, Modernization, and Enhancement, or PRIME, project. Phase One of PRIME, which opened in October 2020, featured a four-story expansion with larger, single-patient rooms and private bathrooms. The second phase of the project welcomed patients in June 2021 and showcased a completely renovated Critical Care Unit.

PRIME positions Evangelical to continue serving the health and wellness needs of area residents as an independent community hospital.

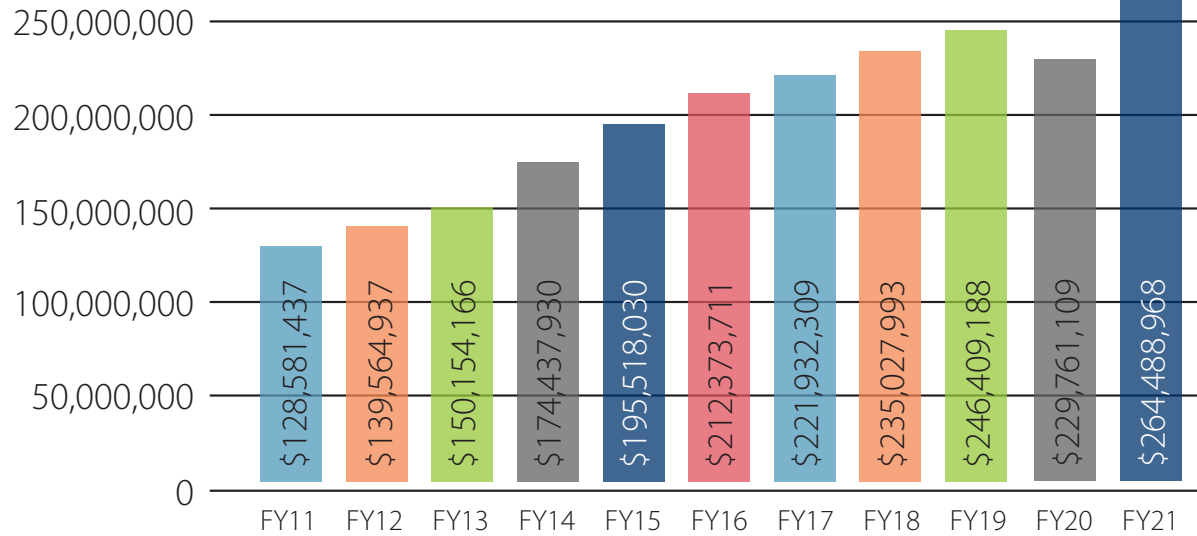
In April 2021, Evangelical succeeded in achieving a five-star overall quality ranking from the Centers for Medicare and Medicaid Services (CMS). CMS uses the rankings to quickly and easily inform the public on how a hospital is performing on a series of important quality and safety measures. Evangelical is one of only 22 healthcare facilities in Pennsylvania to earn the distinction and the only one in the Central Susquehanna Valley Region.

EVANGELICAL COMMUNITY HOSPITAL AND CONTROLLED ENTITIES BALANCE SHEET

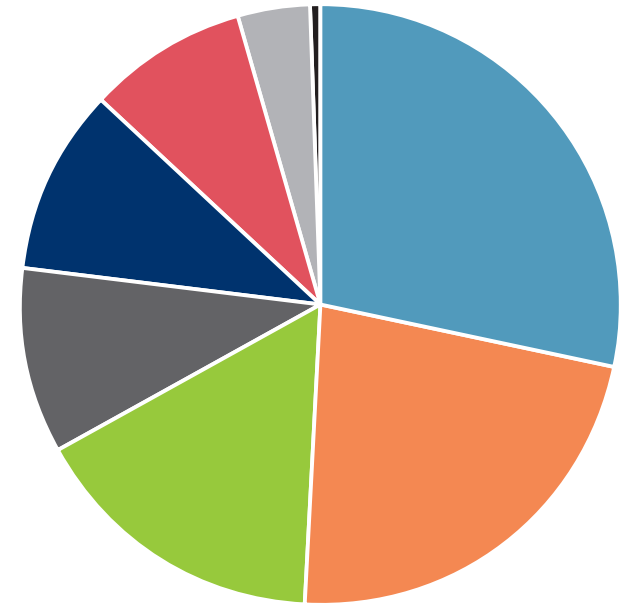
June 30, 2021

	Unaudited 06/30/21	Audited 06/30/20
Assets		
Current Assets:		
Cash and Short-Term Investments	\$56,154,094	\$72,681,158
Accounts Receivable	26,875,741	22,722,264
Inventories	6,348,743	5,783,005
Prepaid Expenses and Other Current Assets	6,536,947	7,073,499
Total Current Assets	95,915,525	108,259,926
Pledges Receivable, Net	1,806,564	2,184,500
Investments Held for Future Capital Improvements	115,684,019	97,540,164
Donor-Restricted Assets	7,921,081	6,599,269
Long-Term Investments	34,525,732	25,862,483
Debt Service Funds	0	8,460,032
Notes Receivable	910,167	0
Property and Equipment, Net	231,806,956	214,649,772
Investment in Subsidiaries	12,659,219	11,175,199
Other Assets	12,567,399	12,701,646
Total Assets	\$513,796,662	\$487,432,991
Liabilities and Net Assets		
Current Liabilities:		
Current Portion of Long-Term Debt	\$3,410,397	\$11,820,738
Accounts Payable	12,434,236	13,275,010
Third-Party Payor Settlements	2,685,010	2,567,043
Accrued Expenses	13,779,190	13,232,946
Blue Cross Current Financing Advance	1,057,190	1,057,190
Medicare Accelerated and Advance Payments	15,769,370	17,612,405
Accrued Payroll and Withholdings	8,362,203	10,326,158
Total Current Liabilities	57,497,596	69,891,490
Long-Term Debt	102,969,977	87,392,998
Accrued Post Retirement Benefit Costs	4,293,944	4,841,372
Charitable Gift Annuities Payable	417,331	432,876
Deferred Compensation	45,039,067	33,208,711
Estimated Medical Malpractice Claims Liability	2,851,501	2,968,874
Total Liabilities	213,069,416	198,736,321
Net Assets:		
Net assets without donor restrictions	290,828,117	279,312,930
Net assets with donor restrictions	9,899,129	9,383,740
Total Net Assets	300,727,246	288,696,670
Total Liabilities and Net Assets	\$513,796,662	\$487,432,991

NET PATIENT REVENUE COMPARISON



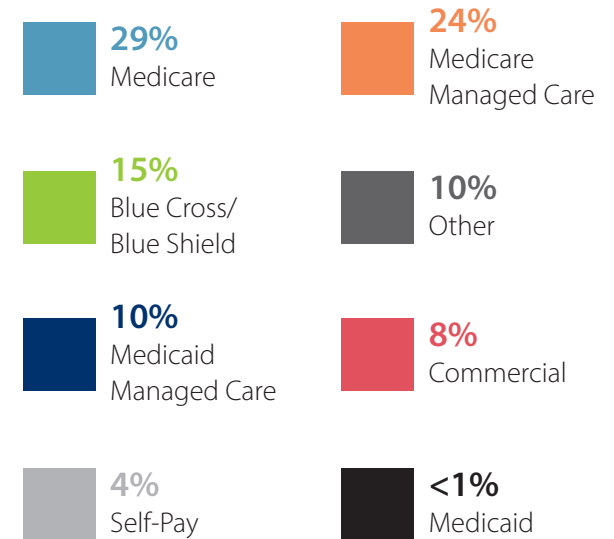
SOURCES OF PAYOR GROSS REVENUE



EVANGELICAL COMMUNITY HOSPITAL AND CONTROLLED ENTITIES STATEMENT OF REVENUE AND EXPENSES FOR THE YEARS ENDED

June 30, 2021 and 2020

	Unaudited FY 2021	Audited FY 2020
Net Patient Revenue	\$264,488,968	\$229,761,109
COVID-19 Grant Income	2,020,039	13,078,994
Other Operating Revenue	9,846,035	5,214,796
Investment Income	19,845,562	2,305,338
Fundraising Revenue	3,055,024	4,517,234
Total Revenue	299,255,628	254,877,471
Operating Expenses:		
Salaries and Wages	97,834,715	88,528,952
Employee Benefits	35,688,202	26,654,905
Purchased Services	31,301,317	26,878,676
Other Expenses	64,788,478	54,875,452
Depreciation and Interest	16,728,735	14,008,855
Supplies	38,375,155	32,742,668
Total Operating Expenses	284,716,602	243,689,508
Net Income Available for New Services and Facilities	\$14,539,026	\$11,187,963





COMMUNITY BENEFIT REPORT

The pandemic caused a full stop and start on the Hospital's community outreach programs. Fiscal year 2021 saw a reboot of programs and services and a renewed enthusiasm for providing benefit to the community.

After several months of offering only limited CPR classes but halting the other major services done through Community Health and Wellness, September 2020 saw direct outreach efforts carefully restarted. Comprehensive blood screens resumed, as did blood pressure/blood sugar and skin cancer screenings. Support groups began to be held virtually. Events such as the Senior Health and Fitness Day and Narcan distributions were held in a drive-through format.

"We were challenged as a team to think of new ways to deliver vital services that benefit our community while keeping them as safe as possible," said Sheila Packer, Manager, Community Health and Wellness. "Our desire

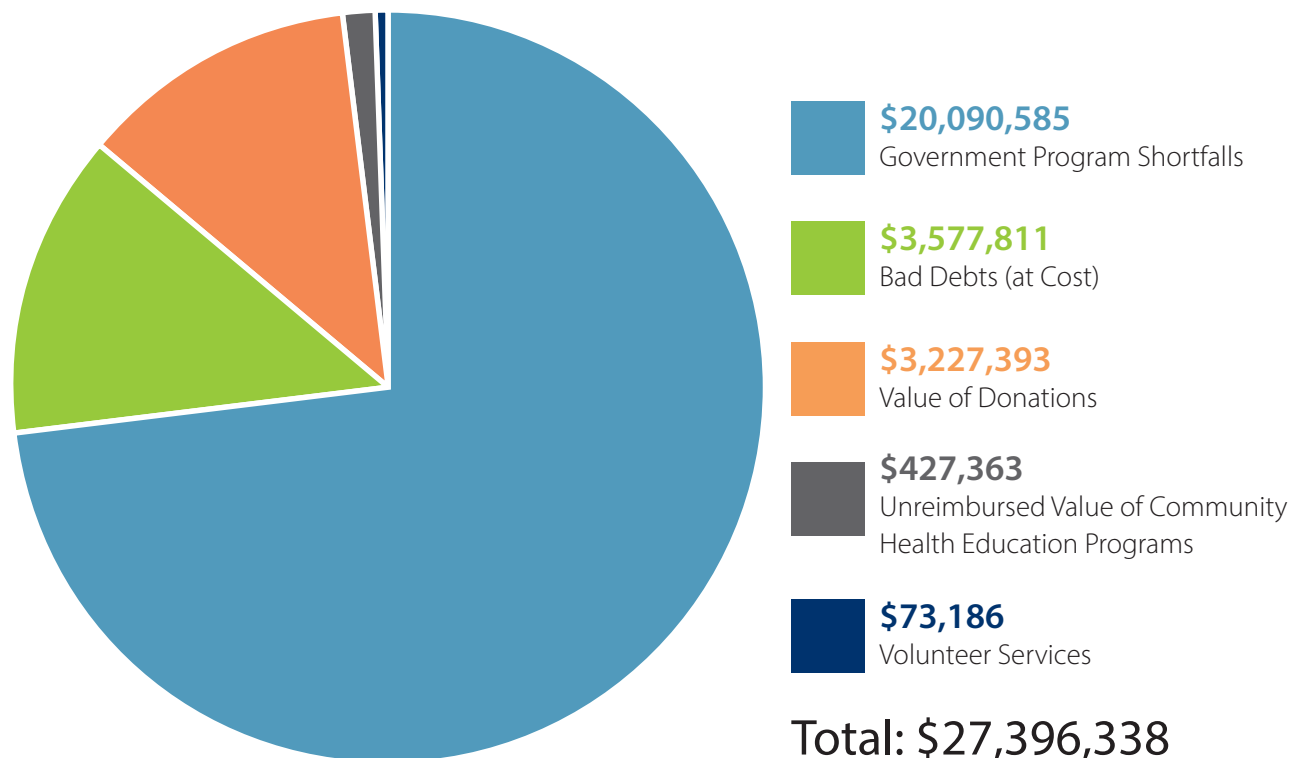
to provide our neighbors and friends with the screenings, classes, support groups, and events they needed never changed. We came together and made it happen."

In-person classes began as well, implementing social distancing and masking. Classes included preparation for childbirth and the topics associated with it, such as newborn care and prenatal breastfeeding. Safe Sitter classes were also held within safety protocols to help older children who suddenly found themselves assisting with younger siblings at home. Public bike helmet distributions were made possible by being held in an open-air environment at the Miller Center with masking in place.

"The team is excited to be actively seeing individuals from the community again and being able to talk to them in person, one-on-one, while providing low and no-cost services to keep their health well-being on track," added Packer.

Carter Richard gets properly fitted with a new bike helmet by Evangelical Community Health and Wellness staff at the Miller Center.

ACT 55 UNCOMPENSATED SERVICES





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